

SPRING/SUMMER 2024

Best Water! Best Service!

Gardnerville  
**WATER**  
COMPANY

YOUR WATER COMPANY

### Office Hours

Monday-Friday, 8am-5pm

### Contact Us

1579 Virginia Ranch Rd  
Gardnerville, NV 89410



[www.gardnervillewater.org](http://www.gardnervillewater.org)

[facebook.com/BestDrinkingH2o](https://facebook.com/BestDrinkingH2o)

Phone: 775-782-2339

Fax: 775-782-2491

### Board of Directors

Dave Ellison, Chairman

Doug Sonnemann, Vice Chairman

Carl Spahr, Treasurer

Barbara Henningsen, Secretary

Ken Deering, Member at Large

### Office Staff

Mark Lovelady, General Manager

Kristien Bennett, Financial Officer & HR

Lisa Taylor, Senior Administrative

Mikayla Webb, Administrative Asst.

### Technical Staff

Jon Summers, Operation Supervisor

Eamon Webb, Operator

Brian Aspenleiter, Operator

### Board Meetings

Held the second Tuesday of the month at 5:00pm.

**MARCH 12, 2024**

**APRIL 9, 2024**

**MAY 14, 2024**

# Gardnerville Water Company Newsletter

## Fix A Leak Week: March 18-24

**Water costs money... Don't waste it!** Some leaks are obvious, some require detective work. Either way, if you've ever had a leak, you know that correcting them can range from free (shut the faucet off all the way) to very expensive (leak detection companies and/or plumbers involved). Most leaks in Spring and Fall are due to irrigation systems not being shut off/on completely.

**Dye Tablets**, detect silent toilet leaks and stop the waste. Dye tablets on a card are available at our office for free. They are easy to use, and the card provides simple directions. Silent toilet leaks can waste thousands of gallons of water a year!

**Rulers**, also available for free at our office include educational information on water conserving tips & a leak waste approximator.

**Informational Brochures & more...** Sprinkler System & Garden Care

## Water Saving

- ◆ Watch your sprinklers in action. Tune up your irrigation system for efficiency.
- ◆ Adjust your sprinklers. Water less on overcast or cool days.
- ◆ Make sure nothing is blocking sprinkler heads.
- ◆ Set your lawn mower blades one notch higher. Longer grass means less evaporation.
- ◆ Set your sprinklers to water in the cool of the early morning. Never water during the day as you will lose a majority of your water to evaporation.
- ◆ Put a layer of mulch around trees and plants to slow evaporation.
- ◆ Look for wet spots to help you find broken pipes,



# Water

## FAQ Why is there white build-up on my faucet?

Most of the water we use comes from an underground aquifer and does contain dissolved minerals such as calcium and magnesium. They are safe, but can leave water spots on your faucets and shower walls. Household vinegar is a great and natural way to remove the mineral build-up. Fasten a small bag filled with vinegar and water



## Sign Up for Paperless Billing

### CHECK OUT AUTOPAY! VISIT

[www.gardnervillewater.org](http://www.gardnervillewater.org), login to your account under manage my e-bill, select auto pay and paperless billing and you will receive emails regarding your water bill status. OR, contact our office and we'd be happy to set it up

It is pretty amazing when you think about it. In every home in Gardnerville, you can turn on the faucet and have as much safe and healthy water as you want, 24 hours a day, 365 days a year. When was the last time you remember not having water available in your home?

Being such a reliable water supply takes extreme care and significant effort on the part of the staff of the Gardnerville Water Company. GWC employs a staff of professional, state certified, water operators whom are on call 24/7. The water is continuously tested to ensure the highest water quality and compliance with all Federal and State drinking water regulations.

We should also realize that our water is not just utilized

for drinking, cooking, washing and flushing toilets. Less than 20 percent of the water we pump is used for these



purposes.

On a hot summer day, we estimate 80 percent of the water is used for irrigation of our lawns!

Fire protection water supply is a very important aspect of maintaining a public water

## Do you know where your meter box is?

Your water meter is just below the ground in a rectangular box located in your lawn, yard landscaping or driveway. It is important for you as a GWC customer to know where this meter box is located so that you can make sure to keep the access lid clear. There should be no plants, bark, gravel, or any other

material covering the lid to your meter box. By having the lid clear, it is easier and safer for GWC workers to access the meter when needed. It also keeps your costs as a ratepayer low. When boxes are covered and inaccessible, it can require GWC workers to have to revisit your property. While this may not



seem like a big deal, when GWC workers have to revisit many homes due to inaccessible meter boxes, GWC's costs increase.