# GWC News For You

**Fall 2022** 



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@bestdrinkingh2o

#### BOARD OF DIRECTORS

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### ADMINISTRATIVE STAFF

Mark Lovelady, Manager Kristien Bennett, Financial Officer Trebeca Itzen, Sr Administration Lisa Taylor, Administration

#### **OPERATIONS STAFF**

Jonas Austin, Operations Supervisor Jon Summers, Operator III Eamon Webb, Operator I Jacob Teschner, Operator I

Proposed Increase Meetings: September 13, & October 11, 2022, 5pm

Voice your questions or thoughts by emailing GWC at water@gardnervillewater.org.

All emails will be addressed at the Board Meetings.

Dear Gardnerville Resident:

The Gardnerville Water Company (GWC) is committed to providing every customer with the best level of service at the lowest rates possible. Because of increases in operating costs including: electrical power to pump water, personnel, benefits, repair costs, and ongoing maintenance of our facilities and infrastructure, rate increases are needed periodically.

Rates are impacted by ongoing rehabilitation projects to ensure that our system is maintained in excellent working order, meeting the Company's high standards of operation. Preventative maintenance and replacement of needed infrastructure is the key to a well run system that avoids emergency situations in the future. GWC has an asset management plan that keeps staff aware of maintenance and replacement needs.

The new rates are proposed to take effect January 2023.

Two Board of Directors public meetings are scheduled on September 13& October 11, 2022 at 5:00pm to answer questions or concerns regarding the proposed rate increases. This meeting is open to the public.

If you are unable to attend or would like to voice your concerns, please email them to GWC at <u>water@gardnervillewater.org</u>. All emails will be addressed at the Board Meetings.

We appreciate your understanding of the need for these proposed increases.

Sincerely,

Mark Lovelady, Manager

# WHY ARE RATE INCREASES NECESSARY?

The Proposed water rate increases are driven by:

- Water Infrastructure Projects. Renovations and replacements are needed to ensure that GWC's aging water infrastructure system remains in the best possible condition. GWC takes prides in preventative maintenance instead of emergency repairs or replacement.
- No Debt! GWC pays for everything with cash. We annually review our Asset Management Plan to ensure reserves are in-place to pay for infrastructure maintenance projects.
- Inflationary costs. Rates must pay for an increasing amount of water production costs including: fuel, power, storage, salaries, insurance and maintenance costs.

# What has GWC done to control costs?

Quite a lot, actually...

- 100% of GWC's service territory is metered. This provides automatic, accurate
- readings without the inconvenience of meter readers visiting properties
- Continue seeking several bids for projects to obtain the best price possible
- Utilizing technology to allow 24/7 monitoring of all 7 well sites, two storage tanks and 2 booster pump stations
- Annual financial reviews by a CPA, to examine and ensure GWC's financial system
- No debt to repay! GWC pays for everything with cash

# Bill Comparison – Single Family Residential Bi-Monthly Bill Based ¾" Meter and 35,000 Gallons



		Service Charges		
		2022	2023	2024
	<b>Meter Size</b>	Existing	Proposed	Proposed
PROPOSED WATER RATES	3/4"	\$35	\$38	\$41
	1"	\$60	\$64	\$69
	1 1/2"	\$117	\$127	\$137
	2"	\$188	\$203	\$219
	3"	\$387	\$407	\$410
	4"	\$586	\$634	\$684
	6"	\$740	\$874	\$1,025
A	8"	\$810	\$966	\$1,107
		Commodity Rate (per thousand gallons)		
	Residential Usage Rate			
A	- 0 to 8k gallons	Included	Included	Included
$\mathbf{S}$	- above 8k gallons	\$1.37	\$1.50	\$1.60
)PO	Commercial Usage Rate			
R	- 0 to 20k gallons	\$1.37	\$1.50	\$1.60
P	- above 20k gallons	\$1.96	\$2.25	\$2.25
	Irrigation Usage Rate			
	- 0 to 200k gallons	\$1.47	\$1.75	\$1.90
	- above 200k gallons	\$1.96	\$2.25	\$2.50

The average
Residential
home will see
an increase of
\$3.15 per
month

The average
Commercial
building will
see an increase
of \$2.81 per
month