

FALL / WINTER 2021

Gardnerville Water Company

Newsletter

Best Water! Best Service!



YOUR WATER COMPANY

Office Hours

Monday-Friday, 8am-5pm

Contact Us

1579 Virginia Ranch Rd
Gardnerville, NV 89410

www.gardnervillewater.org
facebook.com/bestdrinkingh2o
instagram.com/gardnervillewater



Phone: 775-782-2339

Fax: 775-782-2491



Board of Directors

Ken Deering, Chairman
Dave Ellison, Vice Chairman
Barbara Henningsen, Secretary
Doug Sonnemann, Treasurer
Carl Spahr, Member at Large

Office Staff

Mark Lovelady, Manager
Kristien Bennett, Financial Officer & HR
Trebeca Itzen, Senior Administrative
Lisa Taylor, Administrative Assistant

Technical Staff

Jonas Austin, Operations Supervisor
Jon Summers, Operator III
Eamon Webb, Operator I
Amber Ambrose, Operator in Training

Board Meetings

Held the second Tuesday
of the month at 5:00pm

November 9, 2021
December 14, 2021
January 11, 2022

When doing repairs, utilize the building's shut-off valve. Do not turn off the water at the meter pit!

WINTERIZE OR BUST!

Hopefully you're preparing to winterize your home. Avoid putting the freeze on your pipes. Winterize before the end of October and watch for freezes before that.



Learn the location of your water shut-off valve.

In most single-family homes, the house valve will be outside the home and may be located in the front, side or backyard. Make sure everyone in your

household knows how to shut off the water.

Insulate water pipes that may be vulnerable to the cold, such as those close to exterior walls and in unheated basements.

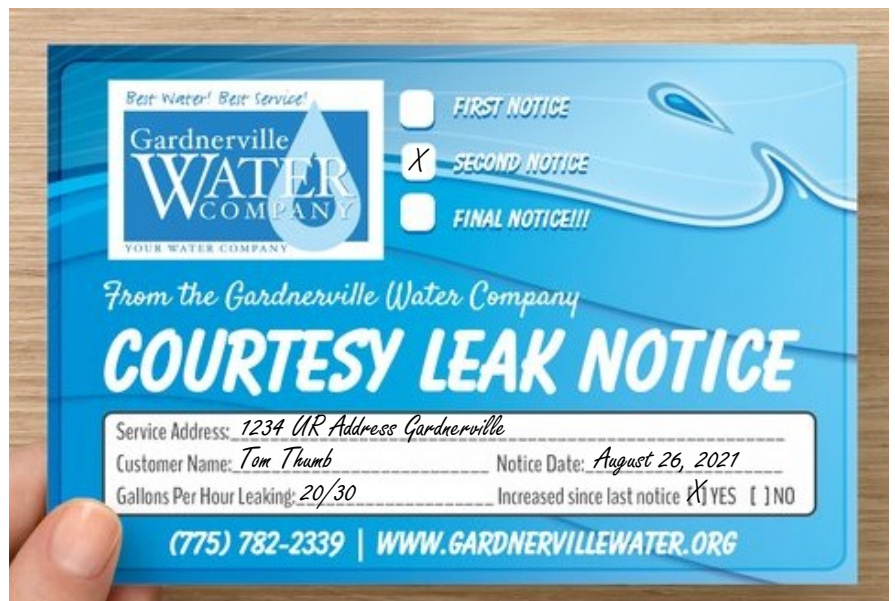
Rake & Roll to prep your yard. Take a rake to your lawn. Use the leaves to create compost or cover cold-sensitive perennials.

Dewater your sprinkler system to avoid a freeze-thaw cycle, which can create cracks and lead to leaks.

Turn off the water, drain valves and use compressed air to blow out remaining water.

Garden hoses should be disconnected, drained and rolled up for storage. Drain outdoor faucets and exposed pipe too.

Courtesy Leak Notice Postcard...



CHRISTMAS KICKOFF



**Thursday, December 2nd @ 5:30 pm
Heritage Park Pavilion**

Come early and enjoy horse drawn wagon rides around the park, beginning at 4:00 pm; Santa will arrive at 4:30 pm. Entertainment and treats beginning at 5:30 pm; Lighting of the Town Christmas Tree; Lighting of the Heritage Park Pavilion; All About Dance Kids; Dance Workshop Kids, Sierra Lutheran High School Choir; Christmas Musical Lights Show AND Fireworks by PyroGuys (weather permitting)!!!

Dutch oven cobblers, hot cocoa & spiced cider provided by the Town of Gardnerville and popcorn provided by the Gardnerville Water Company.

For more information contact the Town of Gardnerville at (775) 782-7134

CYBER SECURITY

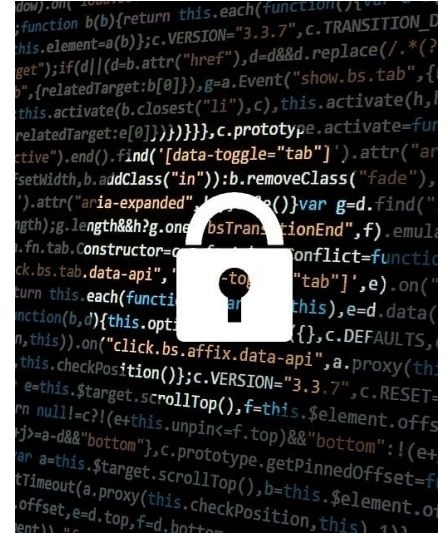
In 2020, the average cost of a data breach was 8.64 million in the United States. These costs include the expenses of discovering and responding to the breach, the cost of downtime and lost revenue, and the long-term reputational damage. Cybercriminals target customers' personally identifiable information - names, addresses, identification numbers, credit card information - and then sell these records in underground digital marketplaces.

Cybersecurity systems are complex, but organizations with a comprehensive strategy, governed by best practices and automated using advanced analytics, artificial intelligence, and machine learning, can fight cyberthreats more effectively and reduce the lifecycle and impact of breaches when they occur.

E Squared C, located in Minden, manages GWC's IT Services. E²C provides comprehensive tailored services especially for GWC's

needs. It is the goal is to have the IT environment meet or exceed the necessary requirements to qualify for Cyber Risk Insurance, and to manage our Cyber Risk Compliance.

E²C has a firm understanding of GWC's current environment, present IT challenges, and fully understands the necessary steps to fulfill the requirements of Cyber Risks. We have a clear path forward with recommendations that keep the environment moving closer to the proper level of security



**SIGN UP
FOR
PAPERLESS!**

xpress BILL PAY

ALREADY HAVE AN XPRESS BILL PAY ACCOUNT?

- Step 1: Go to www.xpressbillpay.com and log in
- Step 2: Click "View Bill" under the account you would like to be paperless
- Step 3: Locate the "Paperless (Off)" button
- Step 4: Click the button to turn "Paperless (On)"

REGISTER AND SIGN UP FOR PAPERLESS:

- Step 1: Go to www.xpressbillpay.com
- Step 2: Click "Sign Up" on the top of the screen
- Step 3: Fill in your email and password, then click in the "I'm not a robot" box and follow prompts
- Step 4: Complete the short registration form and click "Next"
- Step 5: Go to your inbox and open the verification email, click "Verify Email" and "Continue" to log in
- Step 6: Select your billing organization
- Step 7: Enter your account number and last name, then click in the box to opt in for paperless and select "Locate Bill" and select "Locate Account"

