

GWC News For You

Spring 2017

Best Water! Best Service!



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BOARD OF DIRECTORS

Jason Spotts, Chairman
Carl Spahr, Vice Chairman
Barbara Henningsen, Secretary
Don Wilcks, Treasurer
Mark Hussman, Member

ADMINISTRATIVE STAFF

Mark Gonzales, Manager/Engineer
Kristien Bennett, Financial Officer
Tonya Church, Office Assistant

TECHNICAL STAFF

Mark Lovelady, Senior Operator
Jon Summers, Operator II
Jonas Austin, Operator

Proposed Increase
Meetings: June 13 &
July 11, 2017, 5pm

Voice your questions
or concerns by email-
ing GWC at [water@
gardnervillewater.org](mailto:water@gardnervillewater.org).

All emails will be
addressed at the Board
Meetings.

Dear Gardnerville Resident:

The Gardnerville Water Company (GWC) is committed to providing every customer with the best level of service at the lowest rates possible. Because of increases in operating costs including: electrical power to pump water, repair costs, and ongoing maintenance of our facilities and infrastructure, rate increases are needed periodically.

The last increase in water rates occurred in January 2014.

Rates are impacted by ongoing rehabilitation projects to ensure that our system is maintained in excellent working order, meeting the Company's high standards of operation. Preventive maintenance and replacement of needed infrastructure is the key to a well run system that avoids emergency situations in the future. GWC has a 50 year fixed asset plan that keeps staff aware of maintenance and replacement needs.

On April 11th the GWC Board of Directors voted to increase our Impact Fees for new construction/development. The company's policy states that these projects are to be paid by new development, not the current customers. Current customers pay only for operating expenses, repair and maintenance of the existing system.

The new rates are proposed to take effect January 2018. With the new rates, GWC's water rates remain among the lowest in the area, as illustrated by the chart on the back of this newsletter.

Two Board of Directors public meetings are scheduled on June 13 & July 11, 2017 at 5:00pm to answer questions or concerns regarding the proposed rate increases. If you are unable to attend or would like to voice your concerns, please email them to GWC at water@gardnervillewater.org. All emails will be addressed at the Board Meetings.

We appreciate your understanding of the need for these proposed increases.

Sincerely,

Mark V. Gonzales

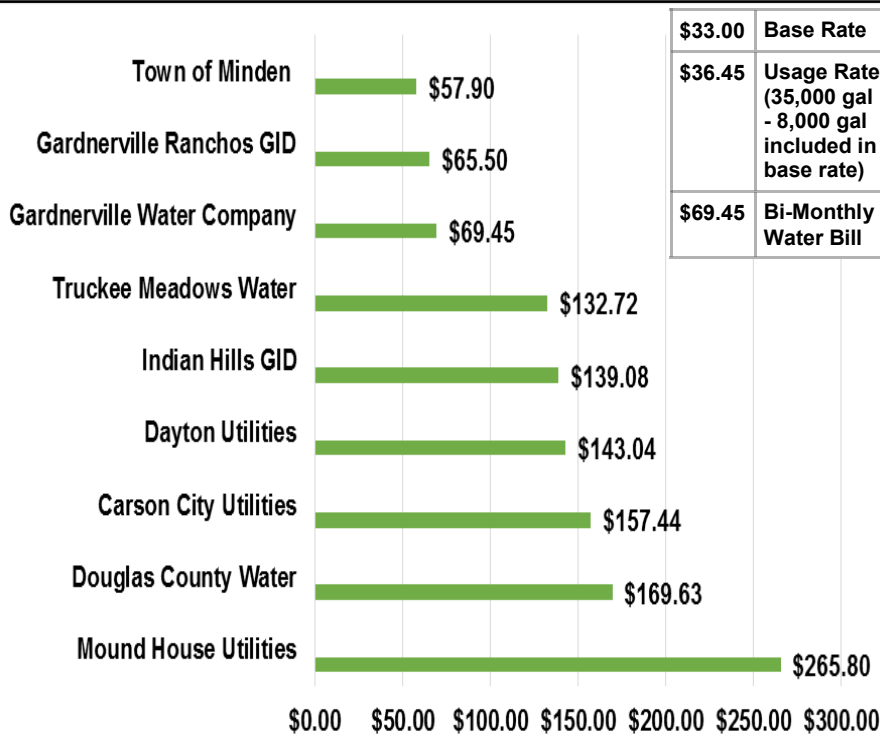
GWC Manager/Engineer

WHY ARE RATE INCREASES NECESSARY?

The Proposed water rate increases are driven by:

- Water Infrastructure Projects. Renovations and replacements are needed to ensure that GWC's aging water infrastructure system remains in the best possible condition. GWC prides its self in preventative maintenance instead of emergency repairs or replacement.
- Water meter replacement program. The ongoing operational cost of the water meter program must be covered by rates.
- Inflationary costs. Rates must pay for an increasing amount of water production costs including: fuel, power, storage, salaries, insurance and maintenance costs.

**Bill Comparison – Single Family Residential
Bi-Monthly Bill Based ¾" Meter and 35,000 Gallons**



\$33.00	Base Rate
\$36.45	Usage Rate (35,000 gal - 8,000 gal included in base rate)
\$69.45	Bi-Monthly Water Bill

What has GWC done to control costs?

Quite a lot, actually...

- A planned meter replacement program will provide automatic, accurate readings without the inconvenience of meter readers visiting properties
- A newly implemented user classification program provides accountability and fairness for all ratepayers
- Continue seeking several bids for Water Infrastructure Projects to obtain the best price possible
- Utilizing technology to allow 24/7 monitoring of all 7 well sites, two storage tanks and booster pump station
- Annual Financial Audits by a local CPA, to examine and ensure GWC's financial system
- No debt to repay, GWC pays for everything with cash

Meter Size	2017	2018
	Existing	Proposed
¾"	\$29	\$33
1"	\$38	\$46
1 ½"	\$53	\$93
2"	\$68	\$116
3"	\$293	\$355
4"	\$343	\$448
6"	\$393	\$498
8"	\$443	\$548
Commodity Rate		
Residential Usage Rate		
- 0 to 8k gallons	Included	Included
- above 8k gallons	\$1.33	\$1.35
Commercial Usage Rate		
- 0 to 20k gallons	\$1.23	\$1.37
- above 20k gallons	\$1.76	\$1.90
Irrigation Usage Rate		
- 0 to 300k gallons	\$1.33	\$1.47
- above 300k gallons	\$1.77	\$1.91

PROPOSED WATER RATES

**The average
Residential home will
see an increase of
\$2.02 per month**

**The average
Commercial building
will see an increase of
\$4.84 per month**

*Proposed rates would take
effect January 2018*