

GWC News For You

Fall 2017

Best Water! Best Service!



Turning Data Into Knowledge



Fixed-based technology has given GWC unprecedented access to all types and quantities of data. To get the most out of this valuable information, we need a system that can efficiently organize, process and validate it. That solution is the Sensus Logic Meter Data Management Application Suite.

Logic's unique functions process our data into useful details to help us make informed decisions. We can define reading and alarm parameters according to our requirements, and be assured that the data has been validated according to our needs.

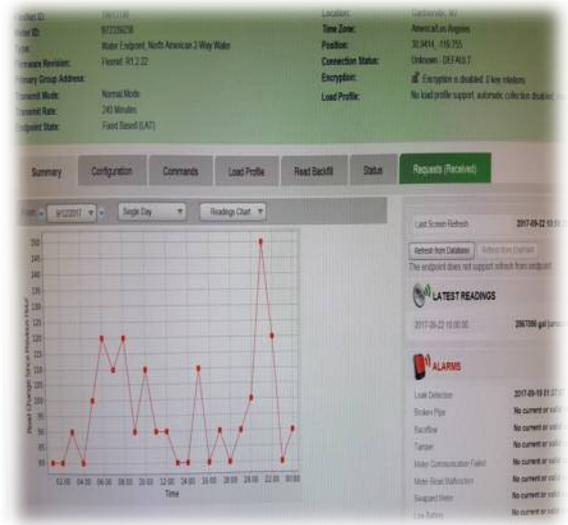
The modular design offers GWC numerous benefits to many areas of business. By providing key personnel access to Logic, we also empower our employees to make informed decisions to efficiently monitor and operate the utility.

Data can be viewed in standard reports in a web interface or exported to another application (i.e., Excel) for viewing, manipulation and analysis. Automated notifications, delivered via email, alert staff about events like leaks, reverse flow, zero usage, low battery, tampering and system health status so we can respond quickly and effectively.

During processing, Logic's built-in validation capability compares the data against predefined utility parameters to assure it is precise. Validation is completed through a series of logically related tasks that assures the data is accurate, complete and relevant to GWC's utility. Validation can be customized along multiple lines of categorization, including down to the individual meter level.

Benefits to GWC

- Organizes, processes and validates data
- Improves operation monitoring and efficiency
- Delivers email notifications to key personnel to communicate system issues and status
- Preconfigured reporting functions (i.e., Mapping, Meter Status Reports, Meter Reads, Meter Events, Alarms, Meter Data Search, Data Validation Reports, etc.)



1579 Virginia Ranch Rd
Gardnerville, NV 89410
Phone: 775-782-2339
Fax: 775-782-2491
www.gardnervillewater.org
water@gardnervillewater.org

BOARD OF DIRECTORS

Jason Spotts, Chairman
Carl Spahr, Vice Chairman
Barbara Henningsen, Secretary
Don Wilcks, Treasurer
Mark Hussman, Member

ADMINISTRATIVE STAFF

Mark Gonzales, Manager/Engineer
Kristien Bennett, Financial Officer
Tonya Church, Office Assistant

TECHNICAL STAFF

Mark Lovelady, Senior Operator
Jon Summers, Operator II
Jonas Austin, Operator I

Board of Director's meetings held the second Tuesday of every month at 5:00 p.m.

Next Meetings:
November 14, 2017
December 12, 2017
January 09, 2018
February 13, 2018

When doing repairs, utilize the building's shut-off valve. Do not turn off the water at the meter pit!

Pay That Water Bill

Now you can pay your water bill online!

As a way to offer you more choices in how you pay your bills, Gardnerville Water Company now lets you make payments online. We have partnered with Xpress Bill Pay, the premier provider for online payment systems.

Once you sign up for your free account and start using this service, you'll wonder how you ever got along without it! It's simple to use. Bi-monthly we'll send you a reminder email to let you know when your bill is online. Then you just log into your account at xpressbillpay.com and view your bill.

You can also see two year's history of your account online, so you can compare your current bill to a previous bill.

When you're ready to pay your bill, select a payment type. You can pay with credit card, debit card, or electronic funds transfer. Then enter the information and you're done! It's that easy, and only takes you a few minutes each month. Or you can set up your bill on Auto Pay and have it automatically paid for you each month!

We offered this service at the request of our customers — you asked and we delivered! To sign up, go to www.gardnervillewater.org and follow the instructions there. And remember, it's free to use.



Preparing for Winter

Autumn is a beautiful time of year, and a good time to start thinking about winterizing your home. Below are some tips on how you can prevent headaches and extra expenses that might occur when Old Man Winter comes to visit...



- ◆ Insulate water pipes
- ◆ Locate your home shut-off valve
- ◆ Check for leaks in pipes, hoses, hose connections, and faucets
- ◆ Remove all hoses from hose connections
- ◆ Close foundation vents
- ◆ Keep garage door closed
- ◆ When you're away, keep your thermostat at 55 degrees or higher

Christmas Kickoff

Carson Valley Christmas Kickoff
Thursday, November 30, 2017
4:00 pm at Heritage Park

Enjoy an old fashioned holiday event complete with live entertainment, horse-drawn wagon, Santa and fireworks. The Town of Gardnerville board members and staff will be serving Dutch oven cobblers, spiced cider and hot cocoa. GWC Board of Directors will serve popcorn. The Town Christmas tree and the Heritage Park Pavilion will be lit. The musical light show and the fireworks will be the grand finale.

