

# GWC News For You

Fall 2016

Best Water! Best Service!



## Many Payment Options

As a way to offer you more choices in how you pay your bills, Gardnerville water Company now lets you **pay your bills online, automatic payment and paperless billing**. We have partnered with Xpress Bill Pay, the premier provider for online bill payment systems.

Once you sign up for your free account and start using this service, you'll wonder how you ever got along without it!

It's simple to use. Every two months we'll send you a reminder e-mail to let you know when your bill is online. Then you just log in to your account at [XpressBillPay.com](http://XpressBillPay.com) and view your bill. It's formatted like your paper statement so it will look familiar to you.

You can also see up to a full year's history of your account online, so you can compare your current bill to a year ago.

When you're ready to pay your bill, select a payment type. You can pay with credit card, debit card, or electronic funds transfer. Then enter the information and you're done! You can select automatic payment for the due date or a specific day and paperless billing option. It's that easy, and it only takes you a few minutes.

We offered this service at the request of our customers — You asked and we delivered!

To sign up, just go to [www.gardnervillewater.org](http://www.gardnervillewater.org) and follow the instructions.

**And remember, it's free to sign up and free to use. Sign up today.**



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Gardnerville, NV 89410  
Phone: 775-782-2339  
Fax: 775-782-2491  
Website:  
[www.gardnervillewater.org](http://www.gardnervillewater.org)

### BOARD OF DIRECTORS

Mark Hussman, Chairman  
Jason Spotts, Vice Chairman  
Barbara Henningsen, Secretary  
Don Wilcks, Treasurer  
Carl Spahr, Member-at-Large

### ADMINISTRATIVE STAFF

Mark Gonzales, Manager/Engineer  
Kristien Bennett, Financial Officer  
Tonya Church, Office Assistant

### TECHNICAL STAFF

Mark Lovelady, Senior Operator  
Jon Summers, Operator/Inspector  
Tammy Stewart, Operator

Board of Director's meetings held the second Tuesday of every month at 5:00 p.m.

Next Meetings:  
November 8, 2016  
December 13, 2016  
January 10, 2017  
February 14, 2017

**When doing repairs, utilize the building's shut-off valve. Do not turn off the water at the meter pit!**



## Redefining the Economics of Water Meters

**New Technologies are reducing energy consumption and operating costs, while improving revenue and performance.**

Water utilities are under pressure due to the rising cost of labor and energy and are focusing their attention on improving operational efficiencies. With new choices in water meter technologies, utilities can improve cost and gain revenue advantages from advanced meter technologies. Gardnerville Water Company has done just that with a partnership with **Sensus** USA Inc. providers of meters, communication systems, software, and services for electric, gas, and water industries worldwide.

**Reduce water loss, wasted energy and repair costs through superior leak detection and by getting early notification of trouble conditions. Intelligence in the meter enables GWC to be proactive instead of reactive.**

New Sensus metering technologies are designed not only for high metering accuracy but also for lower total cost of ownership than traditional meters - less costly to install, operate and maintain.

- Long battery life - 20 years
- Simple maintenance - only one moving part
- Reduced energy consumption
- Lead-free construction
- Leak Alarms

Historically, GWC sent meter readers to customer sites to visit the meter and record how much water was consumed. Fixed wireless communications - the hallmark of advanced metering infrastructure (AMI) - enables meters to be read and even monitored and managed from a remote, central location. GWC is now reading all meters from its office. We can now process water bills, final billings, leak investigations and adjustments all from our office.



As part of the GWC capital plan, we have been replacing its old brass meters with the new Iperl meters. Customers are benefiting already by the replacements. Leak alarms come in daily to GWC which are processed by staff and customers are notified.

**Globally, water is a precious commodity, to be used and conserved wisely. Leaks in the water distribution system or at customer sites represent not only lost water, but wasted energy to pump it for no purpose.**

## Christmas Kickoff

Carson Valley Christmas Kickoff  
Thursday, December 1, 2016  
4:30 pm at Heritage Park

Enjoy an old fashioned holiday event complete with live entertainment, horse-drawn wagon, Santa and fireworks. The Town of Gardnerville board members and staff will be serving Dutch oven cobblers, spiced cider and hot cocoa. GWC Board of Directors will serve popcorn. The Town Christmas tree and the Heritage Park Pavilion will be lit. The musical light show features the song Galloping Jingle Bells and the fireworks will be the grand finale.

